

June 2012

HIGHLIGHTS

From Big Horn Rural Electric Company

Your Touchstone Energy® Cooperative



Manager's Message

As a member/owner of Big Horn Rural Electric Company your involvement with your cooperative is important. It is your company and your input is considered as the board members make company decisions and policies.

It is our job to educate and inform our members about such things as: the financial position of the cooperative; legislative issues impacting utility companies; and safety concerns. To enhance the participation of our members, Big Horn will be holding district meetings this summer. Notices of the

meeting stating the time, date and place will be sent to all members in the particular district. We will also provide information in our newsletter and on our web site. This is Big Horn's 75th year in business so please make plans to help us celebrate this accomplishment by attending a district meeting in your area. Lunch will be provided and two \$75.00 energy credits will be awarded at each meeting. We look forward to seeing our members at these meetings.

In 1937, Big Horn Rural Electric Company was first organized

to "make electric energy available to its members at the lowest cost consistent with sound economy and good management". Big Horn's Board of Directors still embrace and make decisions that accomplish those founding goals. Big Horn's employees strive to provide quality service to their member/owners.

If you have any questions or comments, please do not hesitate to give one of the employees, a Board Member or myself a call. We appreciate working for you.

Have a great and SAFE summer.

Online Bill Payment

Online bill payment - this phrase means different things to different people. Big Horn REA does offer online bill payment through its website. This is done by using a credit or debit card to pay your bill right on the website. The card company does charge a "convenience fee" to use this feature. The fee is 2.45% of the amount charged.

Another form of online bill payment is done through your bank. You set up a payment from your bank account that will be sent to Big Horn REA on a certain date. This service, while convenient, leaves some people in a bind. What the bank may not tell you is that this is not an electronic transfer of funds to Big Horn's bank account.

Your bank actually sends out a paper check to Big Horn. While this doesn't seem like a big issue, the problem lies with the delay time that may occur. For example, you tell your bank to send a payment to Big Horn on June 21st, and your bank statement shows that the funds were taken out of your account on June 21st. However, Big Horn may not receive the check payment in the mail for 10-14 days after the selected pay date of June 21st. This means that although you believe you completed the online information with your bank in plenty of time for Big Horn to be paid by our due date of the 25th, in all


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New Account Number Coming

As we strive to continue to move forward, and offer our members the best service possible, we will be updating our computer/billing system. This will not have any effect on you, other than it will add another digit to your account number. For example, if your current account number looks like this: 12345 01; after the update your account number will look like this: 12345 001. In the example shown, the account number is currently 1000004 01; after the update this account number will be 1000004 001. If you utilize online banking or bill paying, please make sure to change the account number accordingly. We hope this will be a smooth transition and not cause undue problems. If you have any questions, please feel free to call the office at (800)564-2419.



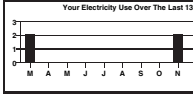
BIG HORN RURAL ELECTRIC COMPANY

Your Touchstone Energy® Partner 

208 South Fifth Street
PO Box 270 Basin, WY 82410
Office Hours 8:00 a.m. to 5:00 p.m., Monday through Friday
Phone: 307-565-3149 1-800-564-2419

ACCOUNT NUMBER 100000401		LOCATION # 3643	ACCOUNT NAME BIG HORN RECO		RATE 7	SERVICE ADDRESS ACROSS HWY FROM BONZ #1 SU		METER NUMBER 5662
FROM	TO	NO. DAYS	TYPE OF BILL	PREVIOUS	PRESENT	MULTIPLIER	KWH USAGE	CHARGES
BASIC FACILITY CHARGE								
02/27/11	03/30/11	31	3	34	34	1	0	27.50
DEMAND: READING				ACTUAL		BILLED		
0.000				0.000		0.000		0.00
STATE TAX								1.38
ROUNDUP								0.12
TOTAL ELECTRIC CHARGES								29.00
Internet Password: BIG 0073								
COMPARISONS	DAYS SERVICE	TOTAL KWH	AVG. KWH/DAY	COST PER DAY	TOTAL NOW DUE		\$ 29.00	
CURRENT BILLING PERIOD	31	0	0	0			BILL IS DUE	
PREVIOUS BILLING PERIOD	28	2	0	0.98	PAST DUE AFTER		04/25/11	
SAME PERIOD LAST YEAR	30	2	0	0.83	WHEN RENDERED			

YOUR ELECTRICITY USE OVER THE LAST 12 MONTHS



TYPE OF BILL

- 0 Regular Bill
- 1 Estimated
- 2 Minimum
- 3 Estimated
- 4 Minimum
- 5 Final Bill
- 6 Budget Bill
- 8 Make Change

IT'S SPRING PROJECT TIME... PLEASE BE SAFE AROUND ELECTRICITY CALL BEFORE YOU DIG! LOOK UP AND LIVE!

OTHER SERVICES PROVIDED BY BIGHORN:

- Energy Audits Roundup
- Automatic Withdrawal For Bill Payment

RATE CODES

- 1 - Security Light
- 7 - Small General Single Phase
- 13 - Commercial & Industrial
- 15 - Irrigation
- 16 - Seasonal
- 18 - Hwy Lighting
- 41 - Time of Use
- 71 - Medium General
- 72 - Large General
- 73 - Small General Three Phase


GENERAL INFORMATION

Payment Terms: Payment must be received in the Big Horn REC Office prior to the past due date to avoid late charges.

Postmark does not qualify as date received.

Public Service Commission Complaint number: 1-888-570-9905

PLEASE DETACH AND RETURN THIS PORTION WITH PAYMENT



BIG HORN REA
PO BOX 270-BASIN WYOMING 82410
TEMP-RETURN SERVICE REQUESTED

ACCOUNT #	100000401
PAST DUE AMOUNT	\$0.00
PAST DUE AFTER	04/25/11
CURRENT MONTH'S CHARGES	\$29.00
NET AMOUNT DUE	\$29.00

BIG HORN RECO
PO BOX 270
BASIN WY 82410-0270

BIG HORN REA
P.O. BOX 270
BASIN WYOMING 82410-0270

0000000000 0100000401 00000002900 00000002900 5

ANSWERS TO BIG HORN REA 75 YEAR HISTORY QUIZ

At the Annual Meeting, which was held March 10, 2012, Big Horn REA handed out a quiz to the members in attendance. From those members who answered the most questions correctly, one winner was drawn for a \$150 Energy Credit. Winning the credit was Howard Gernant of Basin. Congratulations Howard and thank you to all who participated!

Questions and their answers were as follows:

1. *Where was Big Horn's first office located?*
 - a. Methodist Church
 - b. Basin Library
 - c. **Basin Courthouse**
2. *Who was the longest serving board member?*
 - a. **Foster Mills**
 - b. Nahne Jensen
 - c. George Hinman
 - d. Robert G. Nelson
3. *How much was the original membership fee?*
 - a. \$2.00
 - b. None
 - c. **\$5.00**

4. *From Oct 1, 1937 to Nov 15, 1937 how many miles of line were built?*
 - a. 85
 - b. **72**
 - c. 43
5. *In 1938 Big Horn turned on the lights to 225 homes; at the end of 1940 how many homes had electricity?*
 - a. 300
 - b. **1,100**
 - c. 975
 - d. 850
6. *What was the 1st raffle prize?*
 - a. Frying pan
 - b. Lamp
 - c. Light bulbs
 - d. **Both B & C**
7. *From 1938 to 1949 the board meetings were held at 8 pm as president Ralph Mercer had the meeting changed to 2 pm because?*
 - a. Worked better for his schedule
 - b. Weather
 - c. **Saw a ghost**
 - d. Allowed members time to attend board meetings

8. *What happened to Kane, WY?*
 - a. Destroyed by fire
 - b. Consolidated with Lovell
 - c. **Flooded with creation of Yellowtail Dam**
 - d. None of the above
9. *In May, 1938, 3 months after getting power, the Otto church was requesting power for?*
 - a. A larger church building
 - b. **Softball fields**
 - c. Street lighting
10. *Meeteetse Light & Power was purchased by Big Horn in 1939 for the sum of?*
 - a. \$4,000
 - b. \$10,000
 - c. **\$6,500**
11. *How much was the 1st REA loan for?*
 - a. \$50,000
 - b. \$250,000
 - c. **\$82,000**
12. *How many years was Marv Hankins employed with Big Horn REA?*
 - a. **46 years**
 - b. 30 years
 - c. 15 years
 - d. Has not retired yet

Energy Efficiency Credit Rebates

We would love to give you some money!

As part of our commitment to our members, Big Horn Rural Electric along with our power supplier, Tri-State Generation & Transmission, is proud to offer Energy Efficiency Credits! Essentially, Energy Efficiency Credits are a rebate for purchasing an Energy Star appliance. The Energy Efficiency Credits (EEC) program has been in place since 1985 as a means to encourage and reward energy-efficient purchases and practices. The program provides consumers cash rebates when they

install more efficient lighting, appliances, heating and cooling systems, and high-efficiency motors in irrigation, commercial and industrial applications.

Rebates are available on heat pumps, electric water heaters, Energy Star refrigerators and freezers, clothes washers, dishwashers and air conditioners. In order to qualify, you must be a member of Big Horn Rural Electric, ***you must let us know of your purchase within 180 days***, the appliance must be installed in a location served by Big Horn Rural Electric, the appliance

must be Energy Star or qualifying model and we will need a copy of the receipt. You may find Energy Star qualified appliances at www.energystar.gov.

Once you have made your purchase, give us a call! It's just that simple. We will gather some basic information, have you mail us a copy of your receipt and we will submit the rebate form to Tri-State. Tri-State will process the request and send Big Horn Rural Electric a check. Big Horn will then match Tri-State's amount and in turn, send you, the member, a check.

TRI-STATE REBATE AMOUNTS

Heat pumps -	\$85 - \$150 per ton; \$150 additional per Energy Star unit
Water heaters -	\$50 per unit; \$25 per unit additional for lifetime tank warranty; \$25 per unit additional for low wattage elements. Super Efficient Unit - (primary heating by direct exchange ground source or air-source heat pump) - \$100 per unit; \$25 per unit additional for life time tank warranty
Air Conditioners -	\$150 per unit Energy Star rated air-conditioners 3 tons and over
Refrigerators -	\$40 per unit for full size Energy Star rated refrigerators
Freezers -	\$40 per unit for full size Energy Star rated freezers
Clothes Washers -	\$40 per unit for Energy Star rated clothes washers
Dishwashers -	\$30 per unit for Energy Star dishwashers
Electric Motors -	\$8 per horsepower for premium efficiency motors; minimum 10 horsepower

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actually your payment may not arrive at our office until July 9th - by which time you have received both courtesy and delinquent notices in the mail.

Please be aware of this delay time and make sure to schedule your payments accordingly.

Don't
SWEAT
Summer Electric
BILLS

As temperatures rise, there's plenty of things you can do to save energy and trim your electric bill.

Raise your thermostat a couple of degrees—78° is the most efficient setting. Ceiling fans are a great way to move air around the house, and you can shade your electric bill by planting trees on the south side of your home.

Don't sweat summer electric bills—check out www.EnergySavers.gov for more ways to save!

Brought to you by
America's Electric Cooperatives

REMINDER:

June is the last month to sign up for Budget Billing. Budget Billing allows for members to pay the same amount every month for electric service.

- Sign up for this service during the months of April, May and June
 - Must have a usage history for a period of 12 consecutive months
 - Account for electric service must be current in payments
 - Must complete a Budget Billing Plan Agreement
- Contact Big Horn for details at 568-2419 or 800-564-2419

Non-Discrimination Statement

Big Horn Rural Electric Company is the recipient of Federal financial assistance from the U.S. Department of Agriculture (USDA). The USDA prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.)

Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD). To file a complaint of discrimination, write to USDA, Director, Office of Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, or call (800) 795-3272 or (202) 720-6382 (TDD). USDA is an equal opportunity provider and employer.



Energy Efficiency

Tip of the Month

Want to beat the heat? Run appliances like dish washers and dryers late in the evening to keep the heat from affecting your comfort. Use cold water to wash clothes, and remember to unplug electric chargers, televisions, and any appliances when you are not using them. Learn more ways to save at TogetherWeSave.com.

Source: Touchstone Energy® Cooperatives

HIGHLIGHTS

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BIG HORN RURAL
ELECTRIC COMPANY



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Dan Johnson	Jeff Stocklin
Sheila Kampbell	Kendal Wambeke
Floyd Mitchell	

For Outages or Trouble
Call the office number: **ANYTIME**
(307) 568-2419 or 1-800-564-2419
After 5 p.m., weekends and holidays
all calls will be answered by our professional answering service, who will contact the appropriate person(s).