

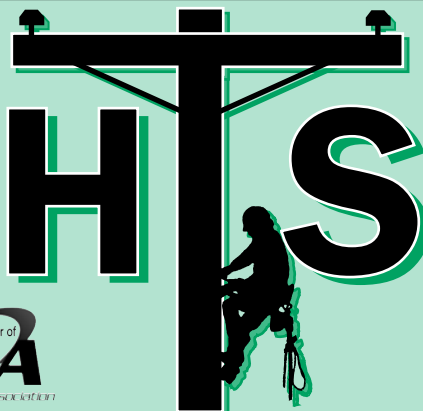
September 2011

HIGHLIGHTS

From Big Horn Rural Electric Company

Your Touchstone Energy® Cooperative 

Your cooperative is a proud member of
WREA
Western Rural Electric Association



Energy Efficiency Credit Rebates

We would love to give you some money!

As part of our commitment to our members, Big Horn Rural Electric along with our power supplier, Tri-State Generation & Transmission, is proud to offer Energy Efficiency Credits! Essentially, Energy Efficiency Credits are a rebate for purchasing an Energy Star appliance.

The Energy Efficiency Credits (EEC) program has been in place since 1985 as a means to encourage and reward energy-efficient purchases and practices. The program

provides consumers cash rebates when they install more efficient lighting, appliances, heating and cooling systems, and high-efficiency motors in irrigation, commercial and industrial applications.

Rebates are available on heat pumps, electric water heaters, Energy Star refrigerators and freezers, clothes washers, dishwashers, and air conditioners. In order to qualify, you must be a member of Big Horn Rural Electric, you must let us know of your purchase within 180 days,

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the appliance must be installed in a location served by Big Horn Rural Electric, the appliance must be Energy Star or qualifying model and we will need a copy of the receipt. You may find Energy Star qualified appliances at www.energystar.gov.

Once you have made your purchase, give us a call! It's just that simple. We will gather some basic information, have you mail us a copy of your receipt and we will submit the rebate form to Tri-State. Tri-State will process the request and send Big Horn Rural Electric a check. Big Horn will then match Tri-State's amount and in turn, send you, the member, a check.

TRI-STATE REBATE AMOUNTS

Heat pumps -	\$85 - \$150 per ton; \$150 additional per Energy Star unit
Water heaters -	\$50 per unit; \$25 per unit additional for lifetime tank warranty; \$25 per unit additional for low wattage elements. Super Efficient Unit - (primary heating by direct exchange ground source or air-source heat pump) - \$100 per unit; \$25 per unit additional for life time tank warranty
Air Conditioners -	\$150 per unit Energy Star rated air-conditioners 3 tons and over
Refrigerators -	\$40 per unit for full size Energy Star rated refrigerators
Freezers -	\$40 per unit for full size Energy Star rated freezers
Clothes Washers -	\$40 per unit for Energy Star rated clothes washers
Dishwashers -	\$30 per unit for Energy Star dishwashers
Electric Motors -	\$10 - \$14 per horsepower for premium efficiency motors; minimum 10 horsepower

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DID YOU KNOW...

If you are planning a new service - new home, grain dryer, irrigation, etc. - you should give us a call early in the planning. We can help you with the process and ensure that you have the power you need.

From the Manager's Desk

Throughout the course of the year, your board of directors review information and make decisions affecting the operation of your cooperative. Whether the issues are relative to contracts, loans, work projects, financial forecast or budgets, your board of directors prepare to make the most informed and business smart decisions.

One issue that is always of concern is the electric rates charged to our members. Big Horn operates as efficiently and effectively as possible to maintain costs and expenses. Every month, Big Horn's greatest expense is that of our power costs. On an average, 72% of Big Horn's operating costs are attributable to our wholesale power costs from our supplier Tri-State Generation and Transmission.

Big Horn has not seen an increase in our power cost from

Tri-State since January 2009 at which time an average 2.7% increase was passed through to our members' rates. However, Tri-State is currently evaluating their budget requirements and an increase may be necessary effective January 1, 2012. At the July 20, 2011 Big Horn REA board meeting, Ken Anderson, Executive Vice President/General Manager and two other representatives of Tri-State met with your board of directors and discussed issues relative to a proposed rate change.

It is never a pleasant task to evaluate and consider a rate increase to our members. Your board members will continue to keep informed of rate issues and work to keep costs

down. Please remember, we are not driven to make a profit. We are driven to provide reliable electric energy with quality service and at the lowest possible cost. Please continue to read your newsletter and we will keep you informed any proposed rate change.

If you have any questions, please give me a call.



Big Horn REA board members listen intently as Tri-State Executive Vice President/General Manager Ken Anderson explains changes that may affect Big Horn's rates.


Allocation Notices

It's that time of year again....Big Horn REA will be sending out Capital Credit Allocation notices to each member. This is a statement of how much was allocated to your Capital Credit account for the year 2010. ***This is for informational purposes only. It is not a bill. It is not saying you will be receiving this amount of money now. This amount will not be credited to your electric bill.***

Because Big Horn REA is a non-profit cooperative, all revenues we receive that are in excess of all expenses, are allocated back to our members based on the amount of power they consumed. These funds are retained by the cooperative and used to build and maintain the electric system. The amount and timing of capital credit distribution is determined by the Board in the exercise of its discretion.

Your capital credits remain on the books in your name and member number until they are retired. Because payments are made approximately 30 years after credits are earned, you should ensure that Big Horn REA always has your current mailing address.

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**BIG HORN RURAL
ELECTRIC COMPANY**
208 South Fifth Street PO Box 270
Basin, WY 82410

0624/11

Dear Member:

This is a statement of the patronage capital that you have furnished your electric cooperative for the year and reflect the current un-retired balance. However, capital credits have no cash value outright and cannot be applied to your electric bill.

Patronage Capital represent the cooperative's margins each year - the difference between its income and expenses - allocated to members in proportion to the amount of electricity each member has purchased for the cooperative.

Capital credits are held by the cooperative and the money they represent is used as working capital and equity. Capital credits may be paid back or "retired" to the membership in the form of checks when the financial condition of the cooperative permits; to be decided by your local board of directors. Thank you for your support of Big Horn Rural Electric Company!


Please make sure to notify us if your address changes and you no longer purchase energy from Big Horn REA so we will be able to forward payments when capital credits are refunded for the year or years of your membership with us. Capital credit payments or retirements that remain unclaimed for two years from the date of issue will be considered as donated capital and will be used for member-based programs, such as scholarships, youth, tours, and any other purpose that will benefit the cooperative's general membership.

If you have any questions, please feel free to contact us at 1-800-564-2419.

Member Number	Current Allocation	Grand Total	Year
12637	\$80.84	\$159.63	2010

PLEASE REMEMBER:

- THIS IS NOT A BILL. YOU DO NOT OWE THIS AMOUNT.
- THESE AMOUNTS ARE NOT NOW PAYABLE AND DO NOT REPRESENT CASH, BUT RATHER YOUR 2010 EQUITY IN YOUR ELECTRIC COOPERATIVE.
- YOU CANNOT APPLY THESE AMOUNTS TO YOUR ELECTRIC BILL.



Big Horn REA
PO Box 270 Basin, WY 82410
TEMP-SERVICE RETURN REQUESTED

The Sustainable Energy Partner

SNGLP
123 RD 4 ANYTOWN, US 98765 62 2

2011 Cooperative Youth Leadership Camp

Had a great time!

Met students from Colorado, Kansas, Oklahoma and Wyoming!

Built leadership skills that will last a lifetime!

One of the cooperative principles directed by your directors and practiced by Big Horn REA is Concern for Community. As a part of our communities, Big Horn is pleased to provide educational opportunities for our youth through the Cooperative Youth Leadership Camp. It's important to Big Horn Rural Electric Company to educate the area youth about cooperatives and to help build tomorrow's leaders. Each year Big Horn sponsors students to attend the Colorado Cooperative Youth Leadership Camp in Clark, Colorado.

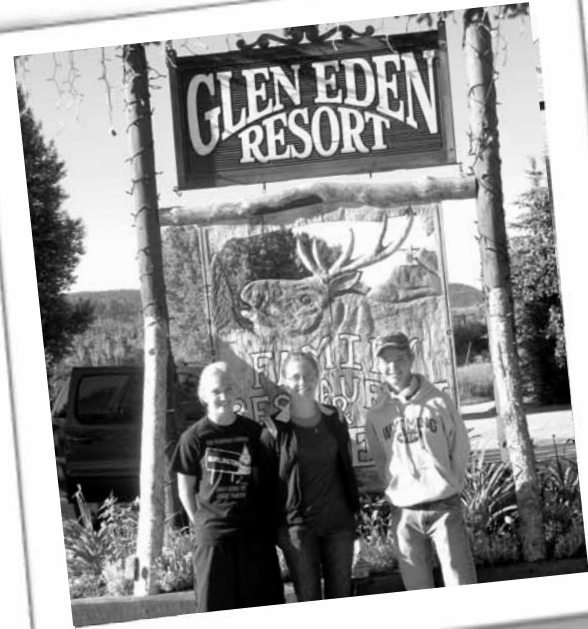
This year, Sadie Neves, Saren Rasmussen and Lance Schatz, all from the Burlington/Otto area, attended the camp with approximately 85 other students from Kansas, Wyoming, Colorado and Oklahoma. "This camp was way informational and everyone was so enthusiastic," stated Sadie. "And, it was a blast!"

During this camp, the students learned about the cooperative business model, electric generation and visited the Trapper Coal Mine and the Craig Station Power Plant. They also learned valuable leadership skills and participated in legislative simulations. These campers agree that Big Horn should continue to sponsor students to this event. As Lance said, "I think Big Horn should keep sponsoring this

camp because it helps bring kids out of their shell and teaches them how to get along with people. Also, the kids learn what electricity can do and how it's produced." Saren added, "At this camp you learn a lot more on how the co-op works and all the important jobs and roles there are in dealing with electricity and our roles as consumers."

All three of the campers agreed that the accommodations for the camp are great. "I really liked that it was away from the busy town so we would really be camping," shared Saren. And Sadie agreed, "The accommodations were amazing. High quality camping!" When asked what event was the most fun, Lance stated, "Rafting.....or the dance.....or volleyball!"

When asked if future students planning to attend the camp could



Leadership Camp 2011 attendees, from left to right: Sadie Neves, Saren Rasmussen and Lance Schatz.



Fun was even had on the way down....here Lance, Sadie and Saren are enjoying Playland.

contact them to ask about their experiences, all three responded without hesitation, "Absolutely! I'd be disappointed if they didn't!"

Sadie, Saren and Lance are now eligible to apply for the opportunity to attend the D.C. Youth Tour in June of 2012.

Read Your Meter

Here's the scenario...there was a problem found with a meter. The meter itself was working correctly, but the "Turtle" - the automatic meter reading system - inside the meter was only reading part of the time. Therefore, at billing time, the office downloaded a reading which showed usage, but not the correct usage. When the problem was caught, several months had gone by and the kWh that were used but not billed for were large, so a large bill was due.

To protect yourself, we encourage you to periodically read your meter on the first of the month and compare the reading to that

on your bill. It will be slightly different, as we download as close to the first of the month as possible, but it doesn't always fall on the first. The reading should be close to what shows on your bill. In this way you can prevent an unexpected high usage bill. To read your meter, record the five numbers that you see in the face of the meter.

If you find a large difference in the meter reading and what is on your bill please call the office. We thank you for your help in this matter. By working together, we can eliminate these types of unpleasant surprises.



Big Horn REA will be closed Monday, September 5, 2011, in observance of Labor Day.



Energy Efficiency

Tip of the Month

Is your washing machine more than 10 years old? According to the U.S. Department of Energy, families can cut related energy costs by more than a third—and water costs by more than half—by purchasing a clothes washer with an ENERGY STAR label. Choose a front-load or redesigned top-load model.

Source: U.S. Department of Energy

HIGHLIGHTS

is an official publication of
**BIG HORN RURAL
ELECTRIC COMPANY**



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For Outages or Trouble
Call the office number: **ANYTIME**
(307) 568-2419 or 1-800-564-2419
After 5 p.m., weekends and holidays
all calls will be answered by our professional answering service, who will contact the appropriate person(s).